



**COMMUNITY
CONNECT**

Caselle's Integrated Payment Portal for Local Government

SIMPLIFY PAYMENTS. IMPROVE COMMUNICATION. REDUCE MANUAL WORK.

Community Connect is Caselle's fully integrated payment solution designed to streamline operations and improve service. With real-time integration across Utility Billing, Building Permits, Accounts Receivable, Business Licensing, and more, there's no need for file transfers, manual re-entry, or third-party vendors.

WHAT YOU'LL GET

Real-Time Payment Posting

Payments post instantly into Caselle—no delays, no uploads, and no extra steps. Even in-person payments with card readers are updated automatically.

Flexible Ways to Pay

Residents can pay online, by phone, text, or in person using credit card or ACH. They can manage multiple accounts and set up recurring autopay for easy 'set it and forget it' bill management.

Smarter Resident Communication

Automatically send email and text alerts when bills are ready, payments are received, or urgent notices need to go out. Reduce paper with eBilling, and share updates, newsletters, and rate studies with ease.



WHY CLERKS LIKE YOU CHOOSE COMMUNITY CONNECT

See payments in real time with no posting delays

Eliminate manual data entry between systems

Avoid third-party support and service gaps

Purpose-built for cities, towns, and districts using Caselle

Backed by a team that understands local government

LET'S CONNECT

Want to see how it works?

We'll show you how it fits into your existing Caselle setup.
sales@caselle.com / www.caselle.com