

CASELLE® Connect—Network

Network System Requirements

IMPORTANT! Using servers or workstations that DO NOT meet the specified network system requirements may result in unsatisfactory performance and response times. This document lists the minimum hardware and software requirements for installing Connect.

Network Server Operating System	Microsoft® Windows Server 2016 (64-bit), 2019 (64-bit), or 2022 (64-bit)
Network Server Equipment	Intel® Xeon® Dual-Core Processor 2.0 Ghz or higher 16 GB of available RAM 30 GB of available disk space for Caselle Connect applications (1 GB) and data Enterprise SSD Color SVGA .28 Monitor 1 GB Ethernet Network Card 1 GB Ethernet Switch DVD-RW Drive <small>All hardware must be Microsoft® certified (request printed certification documents). Intel® Core™ i3, Intel® Celeron®, AMD Sempron®, and Intel® Pentium processors are not recommended.</small>
Database Server Equipment and Operating System	<ul style="list-style-type: none">• Use the Recommended Network Server. For better performance, increase memory on network server or, use as a separate Database Server (same specifications as the Network Server).• Networks with more than ten workstations may require faster processors and/or more memory than recommended.
Database Software	Microsoft® SQL Server® 2012 (64-bit), 2014 (64-bit), 2016 (64-bit), or 2019 (64-bit)
Network Server and Database Server Power Protection	True Online UPS, 600 Voltamps minimum with UPS Monitoring card, cable, and software.
Workstation Computer	Intel® Core™ 2 Duo, i5, i7 (or higher) 8 GB of available RAM 30 GB available disk space for Caselle Connect applications (180 MB) and data Color SVGA .28 Monitor DVD-RW Drive <small>All hardware must be Microsoft® certified (request printed certification documents). Intel® Core™ i3, Intel® Celeron®, AMD Sempron®, and Intel® Pentium processors are not recommended.</small>
Workstation Operating System	Microsoft® Windows 10 Professional™ (64-bit) or Windows 11 Professional™ (64-bit)
Workstation Power Protection	UPS/Battery backup unit
Backup System	Network quality system to back up file server hard drive on removable media and provide verification. Make sure the backup system supports backing up MS-SQL Databases. Example: Backup Exec with SQL Agent.
Printer	HP Laser Printer or Canon Copiers with PCL or Postscript Drivers
Receipt Printer	Ithaca 9000 Series and 1500 Series Star TSP100 Epson TM-U325 Epson TM-U675 Epson TM-H6000IV

CASELLE® Connect—Network

Internet Access

10 Mbps minimum available connection speed

Explanation: Caselle® Applications require Internet access to download program updates, use Connect Online, and use web services.

Email

Email that is compatible with Microsoft® Windows

Network Installer

Microsoft® Authorized and Certified

Supported Internet Browsers

Google Chrome, Microsoft Edge, Mozilla Firefox 4 or later, and Apple Safari

Supported Devices

Android and iOS devices supported by the manufacturer with OS and browser updates.