



Migrating to Revver™ Web-based Application

RE: Changes to Document Management, Action required

Greetings,

You're receiving this letter because your organization uses Caselle's Document Management application. For many years, Caselle has relied on a trusted partner to provide this application. As of April 11, 2023, our partner eFileCabinet updated the Document Management platform and rebranded the company. Now, the company and the application are called Revver™.

What does this mean for me?

With the brand change, the Document Management desktop application is being replaced with the Revver™ Web-based Application. This is great news because you will have better access to open and use your documents wherever you have internet access. The web-based application will retain the features and tools from the desktop application.

Revver™ will retire the desktop application on December 31, 2024, which will

- end support for the desktop application, and
- increase the cost per user license to use the web-based application.

To continue service, you will need to

- set up a new Revver™ account, and
- transfer your documents to the new web-based application.

How will this affect pricing?

Revver™ has changed the pricing structure for the web-based application. In 2024, the new pricing structure will be applied after you migrate to the new application. If you have not migrated to the new web-based application by **January 1, 2025**, you will be billed at the new price even if you are still running the old application. It's possible that your organization already pays \$100 per license. Please reach out if you have any pricing-related questions.

What's next?

Make plans to move to the web-based application by **January 1, 2025**. It's a simple process, and we will be there to help you every step of the way. To start the process, go to caselle.com/revver_migration and complete the form.

The migration timeframe for your organization will depend on the number of files stored in the Document Management database. Usually, moving files to the new application only takes a few hours.

The migration process is outlined in detail in the accompanying Frequently Asked Questions document.

Questions?

If you have additional questions, please contact support at (800) 228-9851.

Regards,

A handwritten signature in blue ink, appearing to read "Scott Cook".

Scott Cook
Caselle, CEO

Start your migration by going to www.caselle.com/revver_migration.

